RetailPlayer S400
IP Audio Decoder for Background Music Applications.

RetailPlayer S400 - the ultimate solution for Background Music playout in professional environments. With its easy installation and powerful cloud management portal, you can monitor and control multiple devices worldwide for different brands. With 3 failover playback layers, increased buffer capability, and a Store & Play feature, you can ensure uninterrupted services. The device also offers remote firmware management, crossfading, and multiple scheduling features. Plus, with the RetailHero plan, you can extend scheduling possibilities to assets and play audio cues on demand. The S400’s solid metal build delivers high-quality audio over a stereo 3.5mm(1/8in) TRS output providing the perfect connection to your amplification system. Where network cables can’t be pulled, RetailPlayer S400 supports wi-fi connectivity through Wi-Fi dongles.

Applications
- Background music distribution to retail outlets, hospitals, gyms and restaurants
- Radio distribution system with central management
- Corporate audio streaming solution
- Music on hold systems

Features
- 3.5mm TRS stereo line level output
- Low power consumption
- 10/100 Mbps ethernet interface
- (1x) status led
- (2x) EXT connections to support external USB pen drives or wi-fi dongles (Realtek 8188EU)
- Web interface for local configuration
- Secure protocol transmission using TLS v1.2
- Ships with 32 GB of local storage available
Technical Specifications

Operation System
- Embedded Linux based on Yocto

Network Interfaces
- 1 x Ethernet (RJ45) Interface
- IPv4, IPv6 capable
- 10/100 fdx/hdx, auto negotiation
- Protocols supported: TCP/IP, RTP, HTTP(S), DHCP, DNS, NTP

CPU / Memory
- Barix IPAM40x Processor Module
- Quad-Core ARM Cortex™-A7
- 256MB DDR3 L3
- 16MB SPI Flash
- 32GB SD-Card Flash

Audio Formats
- MP3 CBR/VBR, up to 320 kbps, 8..48 kHz sample freq.
- AAC-HE (AAC, AAC plus, AAC plus V2)
- PCM linear 16bit @44.1 kHz
- FLAC, WAV, OGG Vorbis
- Opus

Audio Interface
- Stereo Line-Out on 3.5 mm (1/8 inch) TRS connection
- Output level software controllable

User Interface
- Web interface for configuration
- RetailPlayer Management Portal
- 2 x Multicolor LED Status indicators
- Reset & Factory Defaults Button

Power Requirements
- 5VDC, 10W maximum on 3.5x1.35mm barrel connector (center positive)

MTBF
- > 200'000h

Measurements / Mechanics
- 3.07” x 2.76” x 1.02” / 78mm x 70mm x 26mm

Weight
- 140g

Warranty
- Two years

Environmental

Operating Environment
0 to +50°C / 32 to 122°F
0 - 70% relative humidity, non-condensing

Storage Conditions
-20 to +70°C / -4 to 158°F
0 - 70% relative humidity, non-condensing

Certifications
CE, RoHS, FCC

Ordering Information
2017.9221 RetailPlayer S400 EU Package
2017.9222 RetailPlayer S400 US Package
2017.9223 RetailPlayer S400 UK Package
2017.9224 RetailPlayer S400 NoPSU Package

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